

Rental Policy and Language Comprehension Requirements

In our company, we carry out our activities in accordance with current Spanish legislation and under principles of legal certainty, responsibility, and transparency in all our operations.

The rental of equipment involves the signing of a **legally binding contract**, which sets out the conditions of use, responsibilities, obligations, possible penalties, and damage coverage. This contract is **drafted exclusively in Spanish**, the official language in which our contractual relationships are formalized.

For this reason, it is an **essential requirement** that the person entering into the rental **agreement understands, reads, and writes Spanish correctly**, so that they can fully understand the content of the contract prior to signing. This requirement is based on **legal and legal-certainty criteria** and aims to protect both the customer and the company.

In addition, the **operating and safety manuals for our machines are provided exclusively in Spanish**, and our staff communicate in this language. Proper understanding of these instructions is essential to ensure correct use of the equipment, personal safety, and the prevention of risks during the operation of the machinery. This requirement is linked to **Law 31/1995 on the Prevention of Occupational Risks, which requires ensuring the correct understanding of the instructions and manuals for use and operation, and the safety of machinery**.

This policy is applied **objectively and equally to all customers**, regardless of nationality, origin, or place of residence. In no case is it based on personal, cultural, or discriminatory criteria, but exclusively on the need to ensure that the customer fully understands both the contractual conditions and the safety and risk-prevention information related to the use of the machinery.

When it is not possible to guarantee such understanding, we are unable to proceed with the rental, as this could result in harm to both the customer and the company. We appreciate your understanding and respect for this policy, which allows us to offer a professional, safe, and legally compliant service in accordance with the legal framework governing our activity and that of all companies dedicated to machinery rental.